

Brilliant ideas to light your way ...



Since 1998, Briljent has designed and built customized training and learning solutions to help our federal clients. Our focus is on the people, process, and performance that drive learning and change.

With more than **2.5 million training hours** completed, Briljent has become a learning and performance management leader. By placing creative training, communication, and quality initiatives at the forefront of our projects, we understand, execute, and deliver efficient and successful outcomes for our clients.

Our design, development, and program management experts will work closely with your key stakeholders to determine the best learning style for your organization.

Established in 1998, Briljent, LLC, a women owned business, has offices in Chicago, Illinois and Indianapolis and Fort Wayne, Indiana. We have over 150 employees with diverse business skills and experiences. At any given time, we are involved in over 60 active commercial, state, and federal contracts.

Briljent is a trusted partner delivering comprehensive and innovative services to the Federal Government.

Briljent Capabilities

- Program & project management
- Training & technical assistance
- Data collection & evaluation
- Process improvement
- Change management
- Technical writing
- Policy implementation
- Public outreach
- Quality assurance (QA)
- Compliance monitoring
- Technology services
- Event planning support

Medicare Advantage Marketplace Surveillance (MAMS)

Briljent recruited, trained, and scheduled “mystery shoppers” across the country in support of the Medicare Advantage and Prescription Drug Plan analysis.

Medicaid Health Information Technology and Clinical Health Act (HITECH) TA and Training Support

Our training approach is used inside every Medicaid agency across all 50 U.S. states and 6 territories. Briljent-designed training modules are used to on-board and update new employees.

Contracting Vehicles

Prime

Sub.

- PSC LB
- Technical Services for ASPE, AHRQ, and ONC

- CIO-SP3
- NSTP
- NETCENTS II.
- PICS
- PSC SB (PSC)
- RMADA
- SBRAD
- SPARC
- TAMS
- T4NG
- 711th Human Performance Win
- Mission Support Professional Services



Briljent policy experts support numerous federal programs with a variety of customized and superior support services. Our goal is to give our clients best-in-class services from an experienced and dedicated support staff allowing for optimized use of resources.

Whether its graphic design, technical writing, logistical support, facilitation of conference schedules, development of training content and delivery, change management, project management, surveys, Web-based training and communications, course development, or program analysis and support, Briljent will support your initiatives with professional, experienced, efficient, and innovative solutions to ensure your projects are completed successfully, on budget, and on time.

With a focus on integrated learning, communication, and quality, Briljent’s work in the federal sector includes the following:

- Developing training used to support the professional development efforts of all base employees at one of the largest Naval Support Activity (NSA) in the world
- Providing ongoing training and help desk support services for the Physician Quality Reporting System (PQRS) to include maintenance and support of the measures, analytic services, and implementation support; includes measures owned by the Centers for Medicare & Medicaid Services (CMS) and non-CMS-owned measures for the PQRS Program and other quality reporting programs to include, but not limited to, Accountable Care Organizations (ACOs), Meaningful Use (MU), or Value-Based Modifier (VBM)s
- Supporting the ongoing monitoring and a quantitative and qualitative evaluation and assessment of a four-care approach for expectant mothers to reduce the need for early elective deliveries, giving babies a strong start
- Assisting on an ongoing basis with the review, analysis, training, and technical assistance related to planning and initial implementation activities to enable State Medicaid Agencies (SMAs) to effectively implement the Medicaid Electronic Health Record (EHR) Incentive Program
- Developing online surveys, recruiting participants, compiling data, drafting a report, and remunerating survey participants to help improve educational materials funded by the Centers for Disease Control and Prevention (CDC) targeted to reduce sexually transmitted diseases
- Leading all aspects of a compliance surveillance program to monitor 210 Medicare Advantage Organizations (MAOs) and prescription drug plans (PDPs) including construction and vetting of sampling methodologies, developing and conducting training for compliance monitors and various compliance functions (CMS, secret shoppers, Web site reviewers, quality assurance analysts, etc.), conducting several different types of national-level compliance monitoring activities, developing a Web-based system to improve communication and transparency while reducing the compliance process from more than 90 days to 26 days
- Directing all facets of a program to provide more than 3,500 customer service representatives (CSRs) with the training, content, and quality monitoring to improve the communication and service given to more than 47 million Medicare consumers so they may make informed decisions

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NAICS Codes

518210	541519	541990	561990
519130	541611	561210	611420
519190	541618	561320	611430
541330	541720	561410	611710
541511	541930	561499	624190

DUNS: 090568754 **CAGE:** 1TNB6

WBE Certification

Illinois - Indiana - Missouri - Massachusetts - New Jersey - New York - North Dakota - Tennessee - Wisconsin